



"Police and Community Partnership"

# Paducah Police Department Citizen Satisfaction Survey



Offense/Collision Report #: \_\_\_\_\_ Offense: \_\_\_\_\_  
 Date of Contact: \_\_\_\_\_ Location: \_\_\_\_\_  
 Officer: \_\_\_\_\_ Citizen: \_\_\_\_\_

Please answer questions 1-6 using the following scale:

1-Strongly Disagree 2-Disagree 3-Somewhat Agree 4-Agree 5-Strongly Agree

\*\*\*Please take the time to explain the rating given for each question in the space provided.\*\*\*

1. The officer arrived in a reasonable time following your initial request for service. ( 1 2 3 4 5 )

\_\_\_\_\_

2. The officer had a professional appearance, i.e. neat uniform, neatly groomed, etc. ( 1 2 3 4 5 )

\_\_\_\_\_

3. The officer had a professional and courteous demeanor, and displayed concern for the situation. ( 1 2 3 4 5 )

\_\_\_\_\_

4. When your contact with the officer ended, you fully understood how your incident would be handled and what your responsibilities and/or options were. ( 1 2 3 4 5 )

\_\_\_\_\_

5. Your overall impression of the service rendered by the officer was satisfactory. ( 1 2 3 4 5 )

\_\_\_\_\_

6. Your overall impression of the Paducah Police Department based upon this and previous contacts with the department is satisfactory. ( 1 2 3 4 5 )

\_\_\_\_\_

\_\_\_\_\_

7. Other comments/suggestions for improvement.

\_\_\_\_\_

\_\_\_\_\_